

THE ONE PACKAGE

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Terms and Conditions

- Cancellations or reschedules within 24 hours of shoot may incur a \$40 cancellation fee.
- Photo shoots may not be booked within 1 hour of Sunrise or Sunset.
- Please Check Weather ahead of time! – Rainy conditions are not photographable and will be cancelled or rescheduled at photographer's discretion. There is no guarantee that photos will be able to be rescheduled if the shoot is cancelled due to weather. If scheduled at a time where gloomy weather is present, the photos may still be completed but may have reduced photo quality. If you would like to reschedule due to weather or gloom, please do so 24 hours in advanced or you may incur a \$40 cancellation fee.
- If the photographer arrives for the scheduled time and drone photos are not permitted due to weather (rain, wind, excessive snow, etc.) or other circumstances (trees, excessive powerlines, etc.), the photographer will attempt to take exterior photos with equipment available as a substitute. If the photographer is not able to complete drone photos due to weather, a \$50 reduction of the price will be applied. If the client would like to have the photographer come back at a later time for the drone photos, there will be a \$100 + Drive time fee (if applicable) cost for the re-scheduled drone photos and will be at the discretion of the photographer to accept or deny. This is ONLY when the photographer is not able to fly the drone due to weather or unforeseen circumstances and when the client does not re-schedule prior to the 24 hour window.
- For the Matterport Virtual Tours: the virtual tour will be available for 3 months after submission to the client at no cost. The tour may be removed after the listing property is sold. If the client would like the Matterport Tour to be hosted longer, there will be an additional hosting fee. After 3 months, there is no guarantee the virtual tour will be accessible any longer. Clients also have the option to pay a transfer fee of \$75 to have the virtual tour transferred so they may host it themselves.
- For Media Delivery: Media will be delivered virtually to the client. The photographer will host the media online for 30 days and has the right to delete media thereafter. Please download and save all media sent before 30 days. There is no guarantee the media will be recoverable after the expiration time (this also includes Google Drive folders or other cloud software).
- Payments are due at the time the photos are delivered. For commercial work, payments are due net 15 days after scheduled time.

Thank you for choosing The One Package for your Real Estate Photography Needs! If you have any questions please email or call/text (317) 759-4663.

Emailed Copy available upon request